On a Spending Spree:

The Real Effects of Heuristics in Managerial Budgets

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* Researchers' own analyses derived based in part on (i) retail measurement/consumer data from Nielsen Consumer LLC ("NielsenIQ"); (ii) media data from The Nielsen Company (US), LLC ("Nielsen"); and (iii) marketing databases provided through the respective NielsenIQ and the Nielsen Datasets at the Kilts Center for Marketing Data Center at The University of Chicago Booth School of Business. The conclusions drawn from the NielsenIQ and Nielsen data are those of the researcher(s) and do not reflect the views of Nielsen. Nielsen is not responsible for, had no role in, and was not involved in analyzing and preparing the results reported herein.

Motivation

- <u>Textbooks</u>: CEO's main job is to allocate resources to best opportunities
- <u>Surveys</u>: a firm faces hundreds of daily allocations (impractical for CEO)
 - \rightarrow most are delegated to subordinates via **spending budgets**

Theory:

Firms **continuously** allocate capital to **stochastically** arising opportunities



Practice:

Spending budgets are **lumpy**, **persistent**, and anchored on **deadlines**

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* The Office, season 5 episode 10

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<u>This paper</u>:

How do the simplifying heuristics in managerial budgets affect capital allocation, project selection, and investment outcomes?

Empirical Setting

Resource allocation

- ≈ \$800 billion in advertising spending at 525 public firms
- **Comparable to CapEx** and 55% greater than R&D for sample firms
- Itemized expenditures and projects
 - 3.4 million itemized expenses; mean expenditure ≈ \$120,000
 - Weekly spending and project details
 - → Make use of fiscal yearend to identify patterns

Outcomes

- Transaction-level scanner data linked to projects
- 100 billion transactions \rightarrow price, quantity, time stamp, location
- Over 50% of physical retail sales in groceries and drug stores









Motivating Heuristics: Nominal Rigidity



Budgets show strong nominal rigidity and anchor on previous year level

<u>Identification</u>: trace intra-year spending to infer running **surplus** or **deficit** relative to nominal anchor points \rightarrow study outcomes near **budget deadlines**

Main Results in a Figure



1. Running a surplus \rightarrow spend it before the budget reset deadline

2. Running a **deficit** \rightarrow <u>reduce</u> end-of-year expenditures by 56% YoY

Stronger Effects if Running a Deficit Early

Measure remaining budget by month X as: $1 - \frac{Expenditure during First X - 1 months}{2}$

Previous year total expenditure

Jecemb

Patterns are robust over any horizons

By month **11**, **10**, **9**...



- **Not a December effect:** robust to using only firms with budget deadlines in other months of the year (46% of firms)
- Not a manager selection effect: No spending drop (spike) if the same manager is running on budget

How do the spending **sprees** & **halts** affect a firm's **allocation efficiency**?

Summary: Main Findings

Real Effects

- Budget deficit halts spending irrespective of invest. options \rightarrow foregone investment
- Surplus-driven spending before deadlines → sharp decline in project outcomes

Mechanism

- Mismatch of budget heuristics (deadlines & nominal rigidity) with invest. opportunities
- Effects disappear after **budget refill date** and <u>shift</u> when a firm changes **fiscal yearend**
- No underperformance if deadlines coincide with a **spike in invest. opportunities**

Governance

- Subordinates prioritize spending rights over value maximization, particularly when difficult to monitor: more hierarchical layers & reporting units
- Strong principals (private equity & activists) eliminate heuristics and switch to zero-based budgeting that follows invest. opportunities → higher efficiency

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Budget heuristics generate investment frictions and managerial opportunism

1. Measuring Expenditures and Outcomes

Data: Advertising Projects

1. Expenditures





Data: Project Spending and Outcomes



- 1. One of the largest corporate expenditures and a key driver of sales
- 2. Precise measures of spending at high frequency linked to project outcomes

2. Budget Surpluses and Deficits Resource allocation over the fiscal year



Year-end resource allocation

	Spendings _{i.k.t}					
	(1)	(2)	(3)	(4)	(5)	(6)
(β_1) Last Month _{<i>i</i>,t}	3.37***	2.62***	2.66***	2.65***	2.92***	2.81***
	(14.77)	(11.30)	(11.42)	(11.37)	(13.69)	(13.12)
R^2	0.00	0.01	0.01	0.02	0.04	0.11
F-Statistics	218.07	127.75	130.38	129.32	187.50	172.05
No. Obs.	413,202	413,202	413,202	413,202	413,124	413,124
Month FE	No	Yes	Yes	Yes	No	No
Fiscal Year FE	No	No	Yes	No	No	No
Firm FE	No	No	Yes	No	No	No
Firm∗Fiscal Year FE	No	No	No	Yes	Yes	No
Product Category*Month FE	No	No	No	No	Yes	Yes
Product Category*Fiscal Year*Firm FE	No	Yes	Yes	Yes	No	Yes

SperMingh_{i,t} = shaireaoy firmiablecal geaaletoperidituisethe perstanonth of the **istagyey**rkandrootherwise Year-end spending is 2.81 pp (34%) higher than in other months



Prod. Cat. * Month: Business

seasonality for each product (e.g., candies in October)

Prod. Cat.*Year*Firm FE: Investment

opport. set, demand shifts cross firms

Budgeting Rules Across Spending Categories

- Do budget rules drive similar spending sprees in **CapEx & intangibles?**
- Suggestive evidence from corporate disclosures (10-k):
- Investment in fixed assets
 - "Customers whose fiscal year is the calendar year spend their budget authorizations in the fourth quarter prior to new budget constraints..."

Investment in intangibles

 "Our revenue has generally been highest in the 2nd quarter of our fiscal year due to corporate yearend spending trends in our major markets.."



Budget rules & deadlines apply to a **broad set of resources** Disclosures hint at similar patterns in other investments



3. Project Performance

- Sales and financial outcomes
- Market penetration
- Customer reach

Advertising Performance

Panel A: Ad-to-Quantities Elasticity	ln(Qt	y _{i,k,t})	$ln(Qty_{i,k,t+1}) $ $ln(Qty_{i,k,t+1})$) $\ln(Qty_{i,k,t+3})$
	(1)	(2)	(3)	(4)	(5)
$(\beta_1) \ln(Spending Amount_{i,k,t} + 1)$	0.04***	0.04***	0.02***	0.02***	0.02***
	(9.90)	(9.71)	(9.47)	(8.19)	(8.88)
$(\beta_2) \ln(Spending Amount_{i,k,t} + 1) * Last Month_{i,t}$	-0.02**	-0.01*	-0.01	-0.00	-0.00
	(-2.52)	(-1.91)	(-1.32)	(-0.83)	(-0.71)
(β_3) Last Month _{i,t}	0.26***	0.13***	0.04	-0.00	-0.00
	(4.47)	(2.70)	(0.98)	(-0.08)	(-0.06)
No. Obs.	67,320	67,263	66,317	66,141	66,045
Panel B: Ad-to-Sales Elasticity	ln(Sal	es _{i,k,t})	$\ln(\text{Sales}_{i,k,t+1})$	$\ln(\text{Sales}_{i,k,t+2})$	ln(Sales _{i,k,t+3})
	(1)	(2)	(3)	(4)	(5)
$(\beta_1) \ln(Spending Amount_{i,k,t} + 1)$	0.05***	0.04***	0.02***	0.02***	0.02***
	(10.74)	(10.13)	(9.64)	(8.78)	(9.21)
$(\beta_2) \ln(Spending Amount_{i,k,t} + 1) * \text{Last Month}_{i,t}$	-0.01*	-0.01*	-0.01	-0.00	-0.01
	(-1.96)	(-1.75)	(-1.36)	(-0.19)	(-1.07)
(β_3) Last Month _{i,t}	0.23***	0.12***	0.04	-0.04	-0.03
	(4.03)	(2.62)	(0.76)	(-1.02)	(-0.66)
No. Obs.	67,320	67,263	67,285	67,302	67,342
Controls	$\sum_{m=1}^{11} \gamma_m * \ln(Spending Amount_{i,k,t-m} + 1),$ $\sum_{m=1}^{11} \rho_m * \ln(Peer Spendings Amount_{i,k,t-m} + 1)$				
Month FE	No	Yes	Yes	Yes	No
Fiscal Year FE	No	No	Yes	No	No
Firm FE	No	No	Yes	No	No
Firm*Fiscal Year FE	No	No	No	Yes	Yes
Product Category*Month FE	No	No	No	No	Yes

Sales_{i,k,t} = share of firm *i* fiscal year sales in **product category** *k* received in month *t*

Ad efficiency: Year-end spending generates 25% less sales

4. Optimality and Governance

- Alternatives to rigid budgets
- What would strong shareholders do?



Evidence So Far

- **<u>Real effects</u>**: managers overspend surplus funds → projects underperform
- Interpretation: is budgeting still the best solution under resource constraints?

	Hypotheses			
	Efficient Investment	Agency		
Project performance	Strong 😣	Weak 🤡	Weak 🗸	
Can alternative policies do better?	No	No	Yes	

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	EfficientConstrainedAgencyInvestmentoptimum				
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- <u>Constrained optimum</u>
 - Despite frictions, budget heuristics are optimal under costly monitoring
 - <u>For shareholders</u>: budgeting = **second-best** under constraints
- Agency
 - Removing rigid budgeting **would improve** allocation efficiency
 - But managers resist forfeiting control over spending

What if we Eliminate Budget Heuristics?

- Zero Based Budgeting (ZBB) a method of resource allocation that starts with a "zero base" and allocates funds in response to arising needs without a guaranteed amount or a nominal link to prior year's spending
- Advantages:
 - Most heuristics gone: anchoring, nominal rigidity, deadlines, shortage/surplus
 - Follows investment opportunities
- Costs:
 - More frequent project reviews and supervisor involvement
 - Unpopular with admins & middle management \rightarrow internal resistance

From the Inside of Capital Budgeting

McKinsey Report (2018):

McKinsey & Company

- **"Resources get stuck...** We studied resource allocation at 1,500 companies over a 20-yr period. 90% of the dollars stay where they were the year before."
- Switching to ZBB → savings of 10-25% in one year and higher returns
- Challenge: "unlock that tight grip that managers have over their budgets"
- Bain Management Tools Survey (2017):
 - Middle management resists ZBB



- ZBB gets lowest scores in manager satisfaction among 25 tools studied
 - 1. Managers reluctant to forfeit control over spending
 - 2. Strong principals needed to overcome internal resistance

What would a **Strong Principal Do**?

The New York Times

Dec. 29, 2022

What's Gone at Twitter?

Twitter managers have been told to approach their spending with a tactic known as "zero-based budgeting," or operating under the assumption that <u>spending should start at nothing</u>, and teams should justify individual costs. Elon Musk O Helonmusk

Twitter's next board meeting is gonna be lit



Test: what if strong principals with value maximization incentives take control?

→ private equity & activist investors

Strong Principals and Excess Spending

	Spendings _{i.k.t}					
	Public Controls		Non-PE-B	Non-PE-Backed Private Controls		
	(1)	(2)	(3)	(4)	(5)	(6)
(β_1) Last Month $_{i,t}$	3.44***	2.71***	2.86***	3.79***	2.80***	3.05***
	(15.12)	(11.62)	(13.27)	(4.54)	(3.02)	(3.77)
(β_2) Last Month _{<i>i</i>,t} * PE backed _{<i>i</i>,t}	-3.50**	-3.59**	-3.24***	-3.84**	-3.91**	-4.99***
	(-2.25)	(-2.29)	(-2.84)	(-2.58)	(-2.55)	(-4.58)
(β_3) PE Backed _{<i>i</i>,<i>t</i>}	0.28**	0.22		0.35**	0.27	
	(2.07)	(1.00)		(2.41)	(0.91)	
No. Obs.	413,760	413,760	413,682	39,510	39,510	39,312
Month FE	No	Yes	No	No	Yes	No
Fiscal Year FE	No	Yes	No	No	Yes	No
Firm FE	No	Yes	No	No	Yes	No
Firm*Fiscal Year FE	No	No	No	No	No	No
Product Category*Month FE	No	No	Yes	No	No	Yes
Product Category*Fiscal Year*Firm FE	No	No	Yes	No	No	Yes

Private equity investors target firms with greater yearend spending

 \rightarrow PE-back firms mitigate yearend spending vs. public or other private firms

→ <u>Mechanism</u>: **Zero-based Budgeting**

Conclusion

- Managerial budgets facilitate delegation but give rise to ad-hoc heuristics:
 - Sharp reset deadlines
 - Investment frictions & opportunism Anchoring ۲
 - Nominal rigidity

Capital budgeting is an <u>intermittent</u> process with sharp inflection points

Micro evidence on the inner workings of capital budgeting challenges the view of a continuous allocation to arising opportunities

Monitoring Costs and Yearend Spending

Panel A: Monitoring Cost	Spendings _{i.k.t}					
-	Firm F	Firm Flatness		hical Layers		
	(1)	(2)	(3)	(4)		
(β_1) Last Month _{i,t}	2.80***	2.38***	2.87***	2.50***		
	(7.37)	(6.75)	(7.56)	(7.11)		
(β_2) Last Month _{i,t} * Complexity _{i,t}	1.18**	1.11**	1.08**	0.94**		
	(2.45)	(2.46)	(2.23)	(2.09)		
(β_3) Complexity _{i,t}	(-1.43)		-0.06			
	(-1.43)		(-1.04)			
No. Obs.	368,526	368,448	368,526	368,448		
Panel B: Short on Cash	Spendings _{i,k,t}					
	HPI	HP Index		on Cash		
	(1)	(2)	(3)	(4)		
(β_1) Last Month _{i,t}	4.18***	3.52***	4.16***	3.54***		
	(12.82)	(11.14)	(12.97)	(11.96)		
(β_2) Last Month _{i,t} * Fin. Constraint _{i,t}	-1.64***	-1.36***	-1.59***	-1.44***		
	(-3.61)	(-3.16)	(-3.52)	(-3.31)		
(β_3) Fin. Constraint _{i,t}	0.12***		0.21***			
	(2.88)		(4.58)			
No. Obs.	368,526	368,448	368,526	368,448		
Product Category*Month*Firm FE	No	Yes	No	Yes		
Product Category*Fiscal Year*Firm FE	No	Yes	No	Yes		

2 measures of monitoring Cost:

- \rightarrow No. units a top managers monitors
- → Avg. distance between the CEO and the lowest level subordinate

Firms with **higher monitoring costs** have greater yearend spending

Monitoring Costs and Excess Spending

Panel A: Monitoring Costs	Spendings _{i,k,t}				
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Product Category*Month*Firm FE	No	Yes	No	Yes	
Product Category*Fiscal Year*Firm FE	No	Yes	No	Yes	

2 measures of cash constraints:

- → Hadlock and Pierce Index
- \rightarrow Cash ratio

Cash constrained firms curb pre-

deadline spending sprees